Trained Volunteers provided 6,736 hours answering the 24-hour bilingual crisis hotline.

Rainbow House shelter alone provided a total of 475 in-person counseling sessions.

2,785 hotline calls were answered.

82% of graduates of the Transitional Housing program secured and sustained employment.

Trained Volunteers provided 349 low-income elementary and middle school youth.

676 individual student counseling sessions were provided through the Hodori afterschool.

1,273 bed nights were provided to 28 clients at Rainbow House shelter.

WELCOME

DEAR KAFSC FAMILY AND SUPPORTERS,

We are thrilled to celebrate our 27th Annual Benefit Gala and share our year long journey with you. The numbers in this annual report are testimony of the many lives affected by violence in the Korean and Asian immigrant community. For clients transitioning from crisis to safety, there are numerous barriers—each more complex than the next: the fear of going against the cultural norm of keeping private affairs private, the shame of failing to uphold the sanctity of marriage, the confusion of confronting homelessness, and separation from their children, the ordeal of complicated court processes with limited English, and often no legal status; and the sudden financial responsibility of becoming the head of household with no job.

At the Korean American Family Service Center, we seek to address each of these barriers by providing 360 degree services. We would not be able to provide the breadth of services without the support and involvement of individuals like you. Thank you for your support and providing hope to the families behind the numbers in these pages.

With gratitude,

PHOTO BY DON HWANG/OLLI STUDIO

BOMSINAE KIM
Executive Director
KAFSC PROGRAM HIGHLIGHTS

KAFSC OFFERS A BROAD RANGE OF PROGRAMS AND SERVICES FOR WOMEN, MEN, CHILDREN AND YOUTH IN THE TRI-STATE AREA (NY-NJ-CT).

Most programs are free or offered at a minimal cost, thanks to the generous support of grants and funding from private, corporate and government resources. All of our bilingual counselors have a Master’s degree in social work, counseling or mental health. All cases are kept strictly confidential, and we retain the right to their privacy except as required by law.

As of March 2016, we are thrilled to now offer direct services via a Manhattan office along with our regular Queens-based location. All appointments can be made by calling the 24-hour bilingual crisis hotline (718) 460-3800. 

ADULT PROGRAMS

24-Hour Crisis Hotline
718-460-3800
Operating around the clock, seven days a week, our bilingual hotline offers crisis intervention, safety planning and emergency shelter placement to victims of domestic violence, sexual assault or other personal crises. It also provides information, referral and advocacy.

On average, KAFSC receives and responds to 200-220 hotline calls each month.

Individual & Family Counseling
KAFSC’s core program is crisis intervention and counseling on a short-term or long-term basis, available to all clients regardless of their background. We offer one-on-one sessions or integrated sessions, which include other family members.

Counselors help a variety of problems involving a broad range of factors, including emotional distress, depression, isolation, conflict, fear and anger, which are often triggered by domestic violence, sexual assault, child abuse or other personal or family crisis. Additionally, counselors frequently provide support on issues such as divorce, parenting, discipline, inter-generational conflict, poverty, crime, addiction and bereavement.

We provided 3,758 units of domestic violence and sexual assault-related counseling and 548 units of non-domestic violence counseling in 2015 alone.

Rainbow House

Emergency Shelter
Focusing on an unprecedented merger with Rainbow Center of New York (a/k/a Women in Need Center) in January 2014, KAFSC now offers Rainbow House—a shelter providing immediate physical safety. Korean food, counseling and a Social Worker and staff that are bilingual—al of which help lessen language and cultural barriers by victims of violence. More than half of those admitted into the shelter are domestic violence victims holding neither permanent residency nor U.S. citizenship. The shelter provides an important, healing bridge between immediate crisis and long-term safety and self-sufficiency by connecting individuals to important services such as counseling, support groups and job-training classes.

Transitional Housing Program
In 2005, KAFSC became one of 58 national agencies to receive $150,000 from the U.S. Department of Justice, which was used to launch the Queens Immigrant Transitional Housing Program. This program is the first and only one of its kind in New York for Korean and Asian American women. By providing culturally sensitive and safe housing and support services, we provide victims and their children with critical time and means to realize a stable family structure and put them back on the path to physical, emotional and financial independence. Currently, our seven (7) Transitional Housing units house 7 families and 15 individuals. We are proud that our first federal grant was renewed in October 2012 for another three (3) years.

Legal & Social Service Advocacy
Domestic violence and sexual abuse survivors learn of their legal rights and options through KAFSC’s free, bi-lingual Legal Clinics and one-on-one consultations provided by attorneys from partner agencies such as Sanctuary for Families, Her Justice (formerly InMolot) and Queens Legal Services. We provide other support including emergency cash funds, help to access health care and other public benefits, as well as court advocacy and interpretation for orders of protection, child custody and other legal rights.

Women’s Support Group (WISH) & Children’s Support Group
Women with Independence Support and Hope (WISH), formerly called “Ottuki Club,” was launched in 2003 for domestic violence survivors and/or single mothers, to help them gain self-awareness, confidence and self-reliance. Through a variety of art therapy and culturally appropriate group activities, members learn self-expression, communication skills, parenting, stress release, conflict resolution, and self-care. They initially meet weekly for eight (8) weeks to share experiences in a safe, non-judgmental environment, and then once per-month for continued peer support. Our staff provides guidance, encouragement and resources. During the women’s support group, their children also participate in their own support group activities, facilitated by our social workers. Topics for children include anti-bullying, healthy relationships, self-expression and more.

Sexual Assault Intervention
KAFSC is the only organization in the Tri-state Korean community to offer assistance specifically to sexual assault and rape victims.

We provide crisis intervention, counseling, court advocacy and support services to women and girls who have been victimized. Like domestic violence, these issues impact women of all ages and socio-economic status; thus, KAFSC continues its extensive education and outreach via public service announcements, youth mobilizing and education. In 2014, KAFSC held its first Sexual Assault Awareness and Victim’s Rights Rally in front of Queens Borough Hall.

Self-Sufficiency Program
Job readiness skills are provided to clients so they can gain self-confidence, basic skills and economic self-sufficiency. We provide basic to advanced ESL (English for Speakers of Other Languages), computer, sewing and QuickBooks classes taught by teachers funded through grants as well as experienced volunteers. We also offer individual tutorial sessions, and conduct periodic workshops on financial literacy, covering bank accounts, credit, debt, taxes, saving and financial planning. Furthermore, we offer job referrals for clients who are ready to seek...
KAFSC handles requests for assistance and advocacy to clients. When on hotline duty, volunteers are supported by a KAFSC staff member. When not covering the hotline, these trained volunteers provide valuable assistance and advocacy to clients in court, hospitals, schools and social service agencies.

Harmony

Harmony is a group of trained hotline volunteers and advocates who help recruit and coordinate volunteers. The group follows the Center’s mission to promote leadership and offer peer support. Harmony supports KAFSC on all its fundraising and awareness efforts, including the Annual Silent March, One Day Restaurant and Purple SK Run.

Sundojah: Train-the-Trainer Program (NEW)

This is a new initiative to move beyond volunteer training and mobilize trained individuals in the community to reach and train others through personal and community-based networks. Currently KAFSC has 10 Sundojahs who have been customizing the domestic violence and sexual assault training they received to provide workshops, outreach and training to friends and groups, reaching 225 members in the community.

Silent March against Domestic Violence & Sexual Assault

Every year during Domestic Violence Awareness Month (October), KAFSC organizes a silent march in partnership with local police, churches, various sister agencies and other community-based organizations to raise awareness about domestic violence and sexual assault and promote social justice. This march is a culmination of community events and activities held throughout the year. Participants march in silence through the streets of Flushing protected by police escorts, to honor the many lives lost to domestic violence and reaffirm our commitment to its eradication.

Youth Community Project Team (YCPT)

YCPT is led and operated by a group of local high school students dedicated to creating positive changes in the Korean American community. Through weekly discussions and analyses of the community’s needs, these young volunteers learn about social justice advocacy and home leadership skills while forming their identities as individual agents of change. In 2014, YCPT expanded community awareness through writing and performing a second original play called “Love Isn’t Always on Time” at Flushing Town Hall about barriers of poverty in Queens.

Our Parenting Education Program is designed to provide culturally sensitive child abuse and neglect prevention education to parents in the Korean community, as well as to help parents understand and enhance communication and healthy relationships with their children. The curriculum fulfills mandatory or recommended parenting education requirements by the Administration for Children’s Services (ACS), and comprises a set of eight weekly private sessions. There is a nominal fee for parents required to attend by ACS to ensure compliance.

Information & Referral

KAFSC handles requests for information beyond our own programs and services, such as access to entitlements, child care, elder care, housing, immigration and naturalization, and how to navigate the complex systems of the city’s public schools and social service agencies. We provide referrals to bilingual attorneys, shelters, medical and other social services and when necessary, provide accompaniment to services and interpretation.

Children & Youth Programs

Hodori After-School Program for Elementary and Middle School Students

Based on New York City’s development framework, the year-round Hodori (“Little Tigers”) Program helps children ages 6 to 14, all from low-income, immigrant and working families. The children build self-esteem and improve communication and social skills by engaging in a mix of therapeutic, creative and academic activities that are culturally relevant and developmentally appropriate. Children meet three hours after school every day when school is in session, and for full days during the summer. Where applicable, children receive individual counseling on a short- or long-term basis, and we encourage Hodori parents to interact with our staff regularly. In mid-2012, Hodori adopted a sliding-scale fee-based program to meet demand due to government funding cuts. We hope to return to a fee-of-charge program in the future.

In September 2014, through DYCD funding, we were able to add a second site to serve middle school students in one of the highest areas of poverty in Queens.

Career

Our Career Counseling Program provides counseling for youth and adults looking to change careers or advance in the job market. Services include resume writing, cover letter and interview coaching, job search strategies, information on new fields, and assistance with job applications, interviews and job offers. We tailor our services to meet the needs of our clients and work closely with employers to ensure compliance.

Community Outreach & Education

Volunteer Training

A bi-annual five-week, once-a-week intensive training course prepares bilingual volunteers to work on the 24-hour crisis hotline. Training is given on the nature and incidence of domestic violence, rape, sexual assault, child abuse and other related issues. Volunteers learn techniques for crisis intervention and counseling, and details about community resources on a regular basis. When on hotline duty, volunteers are supported by a KAFSC staff member. When not covering the hotline, these trained volunteers provide valuable assistance and advocacy to clients in court, hospitals, schools and social service agencies.

Unni-Hyung Mentoring Program

KAFSC’s “Big Sister-Big Brother” program matches clients ages 10-18 with an adult, typically a young professional or older college student, who provides friendship and guidance. We match youngsters with caring individuals who serve as both friend and role model through our careful recruitment and screening of potential mentors. These positive relationships enable the mentors to help their little brothers and sisters to broaden their interests, cope with identity issues, improve self-esteem and develop school and career goals.

Training, Education & Outreach

We offer ongoing community workshops throughout the Tri-state area covering a broad range of subjects, including parenting and communication skills, relationships, anger management, conflict resolution, sexuality, family dynamics and other topical issues, as well as information sessions about KAFSC’s programs and services. We also speak at local events, appear on radio and TV, and write regular editorial columns in the Korean press. We visit schools, churches, hospitals, police stations and other nonprofit and civic organizations to reach out to the community. All our workshops are free and open to the public.

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Finding Hope Through KAFSC

Client Story: Teresa

Teresa* is a single mother of three young children. While dating her ex-husband, Teresa experienced physical and verbal abuse. After finding out she was pregnant, Teresa knew the relationship would be difficult. She hoped the relationship would improve by raising their child together. Instead, the behavior of her now-husband grew worse despite having three children. One day after a particularly severe incident of being strangled by her husband, Teresa called the police from the emergency room after going to check her neck and was discharged immediately to a local shelter.

Taking steps to build a new life was not easy. Yet Teresa resolutely worked hard for herself and her three children, all under the age of six (6). She was able to receive legal help through Queens Legal Services and social services from the shelter. The impact of recently having left the relationship of severe physical, emotional and psychological abuse, having three children to care for and having limited income made self-sufficiency an impossible goal during the three-month stay allowed at the shelter. To provide more time to build a new life, Teresa was referred to the Rainbow House shelter, thereby acquiring three more months of emergency housing and access to a variety of ongoing holistic services such as housing, job seeking support, and child care.

Many nights, Teresa got only a few hours of sleep, taking care of her children after work and then rising early to feed and get two of her three children ready for school before going to work. After their stay at Rainbow House, Teresa’s family was accepted to KAFSC’s Transitional Housing program, allowing Teresa and her three small children to stay in a safe home of their own in a familiar neighborhood. Having transitional housing is allowing Teresa to build credit and steadily transition to self-sufficiency by gradually decreasing rental subsidy support. Through her hard work, Teresa has now obtained a part-time job as a parent advocate and has enrolled in a Certified Nurse Assistance program with financial support from KAFSC. Her goal to build a financially independent life for herself and her children is becoming a certain reality as she progresses with her work and education, and heads towards graduation from the Transitional Housing program.

KAFSC: WHAT DO YOU WISH OTHER PEOPLE KNEW ABOUT KAFSC?
I wish more people knew about KAFSC’s work and that the Center is here to help. By being involved, they will know that they are not alone. All information shared is kept in strictly confidentiality. My own efforts to become a better informed volunteer increased my own awareness and helped myself and my family to become much healthier than before. In immigrant homes, we often see one-way communication and cultural differences between generations. I thought before that it was normal for these to exist. But now, I realize that this is not so. Each of us can change and improve to meet others where they are. I learned that happy homes are built on proper relationships of mutual communication and respect. Happy homes really do ultimately make a happy society.

KAFSC: WHAT WAS THE BEST/WORST THING TO HAPPEN SINCE YOU STARTED WORKING WITH KAFSC?
The best thing is that I learned ways to counsel people who were facing hardships in life. As I learned more about domestic violence and interpersonal relationships, I saw myself changing and became healthier emotionally myself. I only wish I had more time to provide more services.

KAFSC: WHAT HAS SURPRISED YOU MOST ABOUT WORKING WITH THE CENTER?
I was surprised to find that KAFSC is an organization that is capable of working with government officials and city-wide organizations to protect people in difficult times and help them stand on their own feet.

Over time, I saw how the Center is helping people in difficult times and working with government officials to build independent lives. Some volunteers were facing hardships themselves. I was impressed by their dedication to making time to come to the Center to volunteer despite their own struggles.

KAFSC: HOW DO YOU FIRST GET INVOLVED WITH KAFSC?
I first found out about KAFSC through a newspaper ad of volunteer educational programs. I wanted to communicate with my children and learn to understand the mindset and thoughts of the second generation. I became interested in counseling and started serving as a volunteer at the Center. At that time, I was not aware what kind of volunteer work I would do.

KAFSC: WHAT IS THE BEST/WORST THING TO HAPPEN SINCE YOU BECAME INVOLVED WITH KAFSC?
The best thing is that I learned to understand the mindset and communicate with my children and increased my own awareness. I want to keep making an effort to help myself and my family to become much healthier than before. In immigrant homes, we often see one-way communication and cultural differences between generations. I thought before that it was normal for these to exist. But now, I realize that this is not so. Each of us can change and improve to meet others where they are. I learned that happy homes are built on proper relationships of mutual communication and respect. Happy homes really do ultimately make a happy society.

KAFSC: WHAT MAKES YOU WISH I HAD MORE TIME TO PROVIDE MORE SERVICES?
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Interviewed by Volunteer Coordinator, Jiye Kim and Director of Programs, Saenam Kim

Translated by Kwang Eun Kim

*Sung Sook Rah, Harmony member since 2010

Volunteer Highlight

Sung Sook Rah,

Harmony member since 2010

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*Client name changed to protect identity

“I went to several agencies but it was KAFSC that really helped me. They gave me the real help I needed.”

“This really helped me. They gave me the real help I needed.”
## KAFSC 2015 Program Statistics

### January 2015–December 2015

#### Services Statistics

##### Adult Program Services

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##### Children & Youth Programs

<table>
<thead>
<tr>
<th>Year</th>
<th>Hodori Program Participants</th>
<th>Average Attendance Rate</th>
<th>Group Parenting Participants</th>
<th>Number of Group Parenting Workshops Held</th>
<th>Summer Camp Participants Assisted by the Partnership with Fresh Air Fund</th>
<th>Hodor Summer Session</th>
<th>Youth Community Project (TSS/YS/PT) Members</th>
<th>Average Attendance Rate</th>
<th>Number of Students Who Received Presidential Community Service Award</th>
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##### Community Education & Outreach

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<th>Year</th>
<th>Newspaper Articles &amp; Columns</th>
<th>Annelis Silent March Participants</th>
<th>Volunteers Training Participants</th>
<th>Public Education/Workshop Participants</th>
<th>Community Outreach Events Held</th>
<th>Total Number of Hotline Volunteer Hours Spent</th>
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**Notes:**
- *DV/SA Related Hotline Calls*
- *Non-DV/SA Related Calls*
- *Wish Support Group Participants*
- *Self-Sufficiency: English Class*
- *Self-Sufficiency: Computer Class*
- *Self-Sufficiency: Quickbooks Class*
- *Self-Sufficiency: Sewing Class*
- *Self-Sufficiency: Units of Job Consultation*
- *Legal Clinic: Individual Participants*
- *Units of Individual Counseling Sessions* (Phone, Online, and In-Person)
- *Units of Advocacy Services*
- *Units of Information & Referrals*
- *Shelter: Number of Clients Who Were Assisted Through Rainbow House*
- *Hodori Program Participants*
- *Average Attendance Rate*
- *Group Parenting Participants*
- *Number of Group Parenting Workshops Held*
- *Summer Camp Participants Assisted by the Partnership with Fresh Air Fund*
- *Hodori Summer Session*
- *Youth Community Project (TSS/YS/PT) Members*
- *Average Attendance Rate*
- *Number of Students Who Received Presidential Community Service Award*
- *Newspaper Articles & Columns*
- *Annelis Silent March Participants*
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**FY2015 FINANCIAL REPORT**

OCTOBER 2014 - SEPTEMBER 2015

### FY2015 OPERATING REVENUE

<table>
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<th>2015</th>
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<td><strong>SUPPORT &amp; REVENUE</strong></td>
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<tr>
<td>Government Fees &amp; Grants</td>
<td>$903,890 (40.6%)</td>
<td>$418,747 (27.6%)</td>
<td>$376,192 (30.7%)</td>
<td>$477,691 (37.9%)</td>
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<td>Foundations/Corporations</td>
<td>$646,735 (29.1%)</td>
<td>$461,700 (27.9%)</td>
<td>$375,566 (28.6%)</td>
<td>$392,046 (24.2%)</td>
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<td>Special Events/Net of Expenses</td>
<td>$410,093 (18.4%)</td>
<td>$574,831 (23.6%)</td>
<td>$271,465 (20.6%)</td>
<td>$304,385 (21.5%)</td>
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<td>Individuals/Churches/Other Income</td>
<td>$76,630 (3.5%)</td>
<td>$75,651 (3.8%)</td>
<td>$12,572 (2.7%)</td>
<td>$20,016 (2.0%)</td>
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<td>In-kind Contributions</td>
<td>$101,400 (4.6%)</td>
<td>$95,600 (5.6%)</td>
<td>$93,671 (12.0%)</td>
<td>$70,671 (0.6%)</td>
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<tr>
<td>Program Fees</td>
<td>$125,699 (5.7%)</td>
<td>$102,222 (4.6%)</td>
<td>$100,109 (8.0%)</td>
<td>$73,780 (2.9%)</td>
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<td><strong>TOTAL SUPPORT &amp; REVENUE</strong></td>
<td>$2,224,347</td>
<td>$1,658,861</td>
<td>$1,198,564</td>
<td>$1,191,510</td>
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### FY2015 OPERATING EXPENSES

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<td><strong>EXPENSES</strong></td>
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<td>Program Services</td>
<td>$1,565,253 (83.9%)</td>
<td>$1,011,042 (82.5%)</td>
<td>$1,054,637 (81.5%)</td>
<td>$917,896 (82.6%)</td>
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<td>Management &amp; General</td>
<td>$151,931 (8.0%)</td>
<td>$140,217 (10.2%)</td>
<td>$118,842 (9.6%)</td>
<td>$124,460 (11.2%)</td>
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<td>Fundraising</td>
<td>$151,551 (8.0%)</td>
<td>$128,190 (9.3%)</td>
<td>$88,632 (7.1%)</td>
<td>$69,670 (6.2%)</td>
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<td><strong>TOTAL EXPENSES</strong></td>
<td>$1,888,735</td>
<td>$1,379,448</td>
<td>$1,241,911</td>
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### CHANGE IN NET ASSETS

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<th>2013</th>
<th>2012</th>
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<tr>
<td>Change in Net Assets</td>
<td>$335,512</td>
<td>$1,059,413</td>
<td>$73,653</td>
<td>$204,364</td>
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<td>Net Assets at Beginning of Year</td>
<td>$1,886,557</td>
<td>$827,144</td>
<td>$753,491</td>
<td>$549,127</td>
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<td><strong>Net Assets at End of Year</strong></td>
<td>$2,222,069</td>
<td>$1,866,557</td>
<td>$827,144</td>
<td>$753,491</td>
</tr>
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With each gift and grant, we received not only the vital funds to keep our work going, but also a strong affirmation of our mission, and what definitely feels like a personal encouragement for each of us to keep the faith, and stay the course. We are grateful for the following funders whose generous support made our programs and services possible.

**PUBLIC SOURCE**
Korean Community General of New York Mayor’s Fund to Advance New York City via NYC Service
National Association of VOCA Administration: Office for Victims of Crime New York City Council - Committee of Color
Nonprofit Stabilization Fund New York City Council Discretionary Fund – Dave Initiative through Safe Horizon New York City Department of Youth and Community Development (DYCD) New York City Mayor’s Office of Criminal Justice New York State Division of Criminal Justice Services (DCJS)

New York State Office of Victim Services (OVS)
The City of New York, Office of the President of the Borough of Queens, Malinda Katz
The Council of the City of New York via
• Speaker Council Member Melissa Mark-Viverito, District 8, Queens
• Council Member Mark Weprin, District 23, Queens
• Council Member Paul Vallone, District 19, Queens
• Council Member Peter Koo, District 20, Queens
• Council Member Rory Lancman, District 24, Queens
U.S. Department of Justice, Office on Violence Against Women

**PRIVATE SOURCE**
$50,000 and Above
Acorn Foundation for Women
Help For Children/Hedge Funds Care
Starry Night Fund/Chicago Community Foundation via Anna E. Dalaney
The Grace and Mercy Foundation
The OnG Family Foundation
The Pinakon Foundation

$25,000 - $49,999
Diaphne Foundation
Korean American Community Foundation (KACF)
New York Mosaic
Acorn Foundation for Women
Goldman, Sachs & Co.
Andover Alford
Merck Foundation via Kwan-Hong Hwang
Microsoft Matching Gifts Program via Elaine Tai
Morgan Stanley Charitable Spending Account via Julie Cho, Carol Park
Morgan Stanley Foundation via Julie Cho
YMS Management Associates, Inc.

$10,000 - $14,999
Andrews and Barbara Choi Family Foundation
Nancy Dr. Michael Chang
Korean American Church

$5,000 - $9,999
Avon Foundation
Best Buy Foundation
C. J. Huang Foundation

Less than $5,000
Amazon Smile Foundation
Bank Leumi USA
Amazon Smile Foundation
Tiger Baron Foundation
C. J. Huang Foundation
Best Buy Foundation

**RELIGIOUS SOURCE**
Amen Korean United Methodist Church of New Jerseya
Amidah Presbyterian Church USA
Central Presbyterian Church of NY
Chamsgang Korean Methodist Church
Chinese Presbyterian Church
Council of Korean Churches of Greater New York
Faith Presbyterian Church (Jake Woo Church of NY)
First Korean Methodist Church of Frederick
Gospel Presbyterian Church
Hosanna Presbyterian Church
Korean First Presbyterian Church of NY
Korean Presbyterian Church
Women’s Association
Living Faith Community
Love and Truth Christian Center, Inc.
New York Mosaic Church
New York Presbyterian Church
Church of New Jersey
The K-Fun Church Daily News
The Love of Christ Church
Presbyterian Church
Young Kim

**CORPORATE MATCHING GIFT PROGRAM**
American Express
Employee Giving Program via Suzy Y. Kim
Goldman, Sachs & Co.
Andover Alford

**INSTITUTIONAL DONORS**

$25,000 - $49,999
ACQUIRE, INC.
AMERICAN CANCER SOCIETY
AMERICAN COMMISSION ON GROWTH & AFFIRMATION
AMERICAN LEGION
AMERICAN UNIVERSITY, WASHINGTON, D.C.
AMERICAN UNIVERSITY, WASHINGTON, D.C.
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SARAH BJ SUNG, Chair
Sarah BJ Sung is the Public Affairs Manager at Con Edison. Prior to this position, she was the program outreach and implementation director of the Eastern region in the Global Community Programs Unit of Con Ed Consumer Group and was project manager at Con Ed Private Bank, working on cutting-edge systems and technology projects. She has also served on the boards of the Korean American Community Foundation, Asian Women Giving Circle and the National Association of Asian NBAs.

SHANNON SHIN CHOI, Vice Chair
Shin Choi is a financial consultant at Archegus Capital Management and also works as a financial and marketing consultant to various companies. With over 30 years of experience and success across retail and financial industries, Shin brings in-depth knowledge of consumer psychology. Prior to consulting, she was Creative Director of Shin Chis, a creative design studio. Shin is a passionate supporter of community work and humanitarian causes, as well as mentorship of the next generation of leaders.

DOUGLAS C. PARK, Treasurer
Regan is a New York-based principal in Ernst & Young’s Advisory practice and leads the Strategic Technology and Architecture group for the Financial Services Office. He has over 17 years of experience in the financial services industry serving banking and capital markets clients. Prior to Ernst & Young, he worked for JPMorgan Chase and Accenture as an Investment Banking Strategist.

DAVID H. PARK, Secretary
Dave is a managing director at Archegus Capital Management. Having previously worked at firms such as Andersen Consulting, Goldman Sachs & Co and Merrill Lynch, his professional background includes finance, healthcare, technology and real estate. Dave also serves as treasurer of GEB, a non-profit organization for the artist community in Los Angeles.

AYOUNG CHOI, Chair Emerita
Ayung Choi was a consultant on organizational development for nonprofits. She was KAFSC board chair for 10 years and is a past board member of the NYWF. Previously she was a Board Member of the City National Bank, Manhattan Church, Asian Theological Seminary and Asian American Women’s Association. She is a co-founder of the Asian American Women Giving Circle and a member of the Coalition Against Trafficking in Women. In 2015 she crossed the DMZ from North to South Korea with 30 international parliamentarians to call for peace on the Korean Peninsula and the leadership of women in the peace process. She is dedicated to arts and social justice, and has received numerous awards, and is a mentor to many.

SANDRA JINH. LEE, MD
Sandra is a board certified pediatric ophthalmologist and a partner at Jolliff Ophthalmology Associates PC in New York. Previously she has been a volunteer for underprivileged children at the Bay Shore Lions Club and St. Christopher’s Family of Services.

Jennifer Kang
Jennifer Kang is an active member of the Korean American Family Service Center of New Jersey. She has served on the Board of Trustees at Dwight Englewood School in Englewood, NJ. Having many fundraising events and programs. In addition to KAFSC, Jennifer is also involved with the Holy Name Hospital and the Bergen Family Center.

MYUNG SHIN CHOE LUNG
Myung Shin is a partner at WYCK LLC and MMPA LLC real estate companies. Previously KAFSC’s board vice chair, he founded and heads Circle of Friends for KAFSC, a donor group of 30 Korean American women. She is also on the board of the WorldKorea Buddha Temple. She was on the board of the Girl Scouts of America, and was awarded by the National Academy of Fine Arts in New York for sculpture and honored by Eva’s Girls High School in Korea, Korean American Association of Greater NY and the Chrystie Hillman Project (CHP) NY.

DOHYUNG KIM, RPT
Dohyung is a founder and CEO of Murray Hill Therapeutics (also known as Dr. Yoo’s Chiropractic and Alternative Care) in Flushing, NY. As CEO, he is responsible for general patient relations, administrative coordination and integrated facility management. With Dohyung at the helm for more than 10 years, Murray Hill Therapeutics has emerged as a distinguished practice. He is the General Secretariat of the Rainbow Center of NY Board and successfully chaired several fundraising Galas for the organization. He also serves the Korean American Civic Empowerment as a board member.

KYUNG-SIL KIM, PHD
Dr. Kim is a licensed psychologist and director of Hawaii University. With over 30 years of counseling experience, Dr. Kim has devoted her career to improving the mental health of Korean Americans in our community and developing culturally appropriate counseling methods. Previously, she worked as the director and counselor at the Korean Family Service Center of Hawaii. And she is currently working on cutting-edge systems and technology projects. In addition to KAFSC, Jennifer is also involved with the Holy Name Hospital and the Bergen Family Center.

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Every day and in every way, the personal involvement of our volunteers—our understanding, enthusiasm, and support—provides KAFSC with immense strength and inspiration. We are truly the unsung heroes of our success. We want to thank all our dedicated volunteers who have given them talents, skills, and countless hours to make our programs and services possible.

### 24-HR BILINGUAL HOTLINE

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Contact Information</th>
</tr>
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<tbody>
<tr>
<td>Alan Lee</td>
<td>24-HR Bilingual Hotline</td>
<td>917-735-0900</td>
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<tr>
<td>Yoon Rhee</td>
<td>24-HR Bilingual Hotline</td>
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